## Chloe Morley – Health and Social Care Level 2 Award– Testimonial

I attended my work placement at Baily House for five weeks, unfortunately it ended early due to the coronavirus pandemic but I was scheduled to be there for 11 weeks attending one day per week.

I was made very welcome at my placement, all of the team were very friendly with me and helped me to find my way around the residential home. I received an introduction from my employer from a lady called Jade who was one of the main individuals who I was working alongside of.

I gained many skills while completing my placement at Baily House and this included improving my communication skills and increasing my confidence in speaking to new people. My placement also helped me to make new friends, which I know I will have for life now.

Completing my placement hours has also improved my knowledge and understanding, it made me realise that you must be patient when speaking to individuals. I now also have a better understanding of dementia and how it can affect people and their families in different ways. Attending placement has helped me to complete my assignments by giving me more ideas about how to develop my answer realistically when answering the criteria.

It's made a positive influence on my future plans as although I knew I wanted to work in a care home environment, I wasn't sure on the specific sector that would suit me. Working at Baily House has really inspired me to work with individuals with dementia. The most challenging part about it was the fact that I don't like talking to new people, but on the first day I found myself talking very freely to new individuals about their lives. It's helped develop me as an individual because I can now confidently talk to people without trying to hide, I feel that I can now openly express my feelings a lot better.

I managed both classes and placement very well and felt it was very well balanced. I knew if I didn't understand something during my placement then I could speak to my tutor about it at college. I would 100% recommend all students to do some type of placement while at college. My advice is that you may go into health and social care wanting to do one thing, but placement can change that.

To conclude, I would definitely recommend Baily House as a work placement to any future student and feel that the college gave me a full idea of what placement is about before I even attended.

